



The Code of Conduct and You

(March 2011)

The stated values for Girl Guides of Canada (GGC) are stipulated in the Promise and Law, and are further reinforced by the Code of Conduct. Being a part of the Guiding community, you – girl Members and their parents/guardians, adult Members, volunteers, and employees – have the right to participate in an environment that is respectful, safe, and positive. With this right comes the responsibility to ensure a respectful, safe and positive experience for everyone involved in Guiding.

Each person involved with GGC has roles and responsibilities with respect to the Code of Conduct:

- Uphold the principles of the Code of Conduct and be personally accountable for your actions and behaviour.
- Hold each other accountable for actions and behaviour.
- Use open, clear and respectful communication to resolve issues.
- Take prompt and reasonable action to address issues in a timely manner to avoid unnecessary escalation, and seek assistance if necessary.
- Be a role model for others, especially for our girl Members/daughters/wards.

Adult Members working with girls are expected to:

- Share and explain the Code of Conduct to the girls in their Unit, and together establish a common understanding of the Code of Conduct as it applies to their Unit.
- Educate themselves on GGC policies and procedures.
- Explain to non-member volunteers and parents/guardians the policies and procedures relevant to their interaction with GGC.
- Communicate regularly and meaningfully with parents/guardians.
- Maintain consistent standards of behaviour for all girls.

Parents/guardians are expected to:

- Encourage and assist their daughter/ward in following the Code of Conduct.
- Ensure that other parent(s)/guardian(s) of their daughter/ward are aware of the Code of Conduct and of their responsibility in following it in their interactions with GGC.
- Support the efforts of GGC and its adult Members in maintaining an environment where all can enjoy Guiding.
- Communicate regularly and meaningfully with the Unit Guiders of their daughter/ward's Guiding Unit.

Girl Members are expected to:

- Participate in programming with their Unit Guider to learn about the Code of Conduct and our standards of behaviour.

The Code of Conduct policy is available from adult Members or from provincial offices. Adult Members and employees can access policies related to the Code of Conduct through Member Zone.